



# Covid-19 Health and Safety Guide for Customers



Our goal is to keep you safe and well during your time in our distillery. If you have any further questions please email us: [info@cityofmanchesterdistillery.com](mailto:info@cityofmanchesterdistillery.com)

Doors will open 20 minutes early from **12:40pm for the 1pm** session and **7:10pm for the 7:30pm** session. It is important that everyone arrives on time.

The distillery will be closed at 10pm.

### Our full address is

**21 RED BANK, MANCHESTER, M4 4HF**

We are unable to open any earlier due to Health and Safety. Please visit a neighbouring bar if you'd prefer to wait indoors e.g: GRUB (50, Red Bank)

.....

To gain entry, scan the NHS COVID-19 QR code to check in. Confirm and sign the register at the door to confirm your details, we will keep this information for Track and Trace for up to 21 Days and our Health Screening Information Sheet for up to 2 years. Your temperature will be checked before seating. We will provide you with hand sanitiser throughout your experience.

Customers that present flu-like symptoms including a high temperature or do not confirm/sign these documents may be refused entry. Masks and gloves are welcome and available throughout the experience but are not mandatory whilst seated/at your designated still station. Your host will give clear guidance at the start of your experience and throughout your tour.

- Keep to a minimum of 1-meter apart
- Do not share equipment or glasses, your host will bring you anything you may need
- Please stay seated or at your station unless it is to use your assigned bathroom
- Our gift shop accepts card payments only, no cash sales.

Document Name: Covid-19 Health and Safety guide for customers	Date:15/09/2020	Version: 1
Author: Sherel Rutherford	Approved By: David Phillips	Page <b>1</b> of <b>1</b>